

Residential Service Contract
\$209

- *Equipment with a pre-existing condition is not eligible, until the problem has been corrected to manufacturer's specifications.
- *All replacement parts italicized below, and the labor to diagnose, adjust, repair, and/or replace will be covered. *Oil filter element, pump strainer, nozzle, fuel pump, ignition transformer, electrodes, cad cell relay (no combination relays), cad cell eye w/lead, burner motor, burner fan, burner coupling, delayed oil valve, nozzle connecting line, blast tube, draw assembly, burner head (turbulator), ignition leads/buss bars.*
- *Included in the plan is one (1) scheduled clean & tune of the oil burner, and vacuuming of the heat exchanger (if needed).
- *Available dates for the clean & tune are between April 15 and October 31. No clean & tune appointments will be made during October 31 thru April 15. Hours of availability are between 8:00 am – 3:00pm, Monday – Friday.
- *Upon request for a service call, the customer must provide the technician with access to the equipment. No access will result in a minimum diagnostic/service charge.
- *All fuel oil must be purchased from Total Fuel, exclusively. The account must be set up on automatic delivery. An annual fuel minimum of 750 gallons must be purchased to be eligible for contract coverage.
- *Service contract becomes void if fuel oil is purchased from another supplier, other than Total Fuel. Reinstatement is at the sole discretion of Total Fuel.
- *Invoices must be paid in full within 10 days from receipt of invoice, unless other arrangements are made before incurring the charges. Accounts with invoices beyond 30 days will be considered delinquent.
- *Fuel agreements and service contracts become void if account becomes delinquent. Reinstatement is at the sole discretion of Total Fuel.
- *Service contract becomes void if another person, other than a Total Fuel employee works on the covered equipment. Reinstatement is at the sole discretion of Total Fuel.
- *Service contract does not cover parts, or labor associated with a dry fuel oil tank, caused by a delinquent account, or a missed call for a fuel delivery by customer.
- *All labor to diagnose, adjust, repair, and/or replace non-covered parts will be billable at time & materials. A minimum diagnostic/service charge will apply. A second technician may be needed to perform certain work. When a second technician is needed is the sole decision of Total Fuel. Additional/overtime charges may apply, depending on time and date of service.
- *Misuse, abuse, storms, fire, freezing, plugged oil lines, water in fuel tank, multi-fuel units, power outage, obsolete equipment, tripped switches circuit breakers or fuses, flooded boiler, low water in boiler, damage caused by attic fans, defective/improperly set controls, defective/improperly set thermostat, and/or water damage is not covered. All associated diagnosis and/or repairs due to, but not limited to the aforementioned conditions are billable.
- *Coverage of one (1) burner per contract. Oil fired hot water heater contracts have similar terms at **\$159** per burner.
- *Plan expires one year after inception date. Terms subject to change without prior notification.
- *Coverage goes into effect, upon receipt of the signed application, and payment in full.
- *Unused portion of contract period is non-refundable.
- *Contract is transferable to new homeowner until expiration date. A new service contract must be filled out with the new information, at which time the pro-rated coverage will be documented. Additional c/c, checking account information, and signed fuel and service contracts are necessary to enact coverage. No coverage will apply without the necessary documents.

NAME _____ SIGNATURE _____
ADDRESS _____ DATE _____
BOILER MFG _____ BURNER MFG _____ MODEL _____